# DataTrac Pro for AirChek TOUCH User Manual

## Introduction

## **Checking System Requirements**

Ensure your PC meets minimum requirements for the DataTrac Pro Software.

| Operating System           | Microsoft <sup>®</sup> Windows <sup>®</sup> Vista <sup>®</sup> (sp2), 7, 8, 8.1, or 10<br>Microsoft .NET Framework 4.5.1 and SKC USB<br>Drivers ( <i>included with installation</i> ) |  |  |  |  |
|----------------------------|---|--|--|--|--|
| Required Software          |   |  |  |  |  |
|                            |   |  |  |  |  |
| Minimum Display Resolution | 1024 x 768  |  |  |  |  |
| Available Port             | USB 2.0   |  |  |  |  |

## **Checking Hardware Requirements**

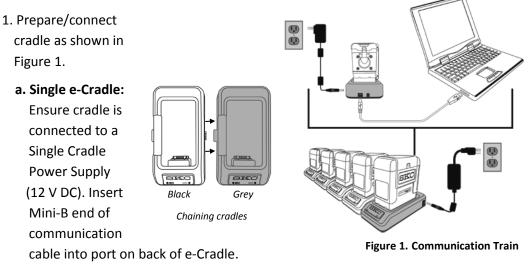
- e-Cradle (Cat. No. 220-900\*)
- Cradle Power Supply (Single-Cat. No. 220-600\*, Multi-Cat. No. 220-700)
- USB 2.0A to Mini-B Cable (Cat. No. P71452\*)
- AirChek TOUCH Sample Pump (Cat. No. 220 Series)

\*These items are available in the DataTrac Pro Hardware Accessory Kit (Cat. No. 877-93). Items also can be purchased separately.

## **Getting Started**

## **Connecting AirChek TOUCH Pump to PC**

The AirChek TOUCH Sample Pump communicates with a PC via e-Cradle, USB connection, and DataTrac Pro Software. *Hardware items are available in the DataTrac Pro Hardware Accessory Kit (Cat. No. 877-93). If chaining multiple cradles, a Multi Cradle Power Supply (Cat. No. 220-700, available separately) will be required. Purchase pump separately.* 



Insert USB end of cable into USB 2.0A port on PC.

- b. e-Cradle chained with up to 5 Standard Cradles: Ensure e-Cradle is connected to a Multi Cradle Power Supply (12 V DC, Cat. No. 220-700). Prepare e-Cradle as shown in Figure 1. Press succeeding cradles together as shown in Figure 1. Up to 4 Standard Cradles can be chained to the e-Cradle.
- 2. Align pump contacts with cradle contacts and insert pump in cradle. Repeat for each additional pump/cradle.
- 3. Turn on each pump by pressing the recessed button on the side of each one. *Note: DataTrac Pro will only detect pumps that are powered on.*
- 4. Download and install DataTrac Pro Software on PC. The right data LED on the cradle(s) will flash green to indicate communication with PC. *Note:* Once communication between PC and pump(s) is established, pump(s) will be kept in a wakened state until one of the following occurs: pump(s) is turned off, pump(s) is removed from cradle(s), or DataTrac Pro Software is closed.

### Downloading/Installing DataTrac Pro Software

<u>The DataTrac Pro Installer requires administrator privileges to install properly.</u> DataTrac Pro must be installed separately under the Windows user account of each person who will use the software. The .NET Framework and SKC USB drivers are included in the DataTrac Pro Installer. If .NET Framework is not already installed on the PC, the installer will require the PC to be restarted and the installer will automatically launch once Windows starts again.

If no Internet connection is available, contact SKC at 724-941-9701 (800-752-8472 U.S. only) to order Cat. No. P87793 (DataTrac Pro and User Manual on USB flash drive) and see Flash Drive Download.

#### Internet Download (requires Internet connection)

#### Ensure pump(s) is connected and powered on prior to download.

- 1. Browse <u>www.skcinc.com/catalog/datatrac/DataTracProACTSetup.exe</u>.
- 2. Select Save to download the file to the PC.
- 3. Once downloaded, Run the setup file and follow wizard instructions.

When installation is complete, DataTrac Pro will launch automatically.

#### Flash Drive Download

Ensure pump(s) is connected and powered on prior to download.

- 1. Insert flash drive into USB port on PC.
- 2. Browse files on flash drive.
- 3. Open the setup file.
- 4. Run the setup file and follow wizard instructions.

When installation is complete, DataTrac Pro will launch automatically.

## Updating DataTrac Pro Software

#### Internet Download (requires Internet connection)

Launch DataTrac Pro Software. DataTrac Pro will scan automatically for available online updates. If an update is found, the user will be prompted to download/install or skip the update. Click OK to update.

| Applicati | on update 🛛 🔊  |
|-----------|--|
|           | v version of DataTrac Pro for AirChek Touch is available. Do<br>vant to download it now? |
| Name:     | DataTrac Pro for AirChek Touch   |
| From:     | www.skcinc.com   |

#### Flash Drive Download

Follow instructions in *Getting Started*, *Downloading/Installing DataTrac Pro Software*, *Flash Drive Download*.

### **Uninstalling DataTrac Pro Software**

- 1. Access the Windows Control Panel on the PC.
- 2. Select Programs (Programs and Features in Windows 7).
- 3. Select DataTrac Pro for AirChek TOUCH.
- 4. Click Uninstall.

### **Using this Manual**

This manual provides graphical guidance to the user. Areas on screens that require user action are highlighted or . Corresponding text descriptions/details are highlighted in a matching color.

## Interacting with DataTrac Pro Software Screens

Click tabs and buttons with mouse to activate or select items. Click in boxes and type using keyboard to enter required information.

#### Setting Display Preferences for DataTrac Pro

Before using DataTrac Pro, access the DataTrac Unit Display box to select display preferences for DataTrac Pro and set STP criteria (if required).

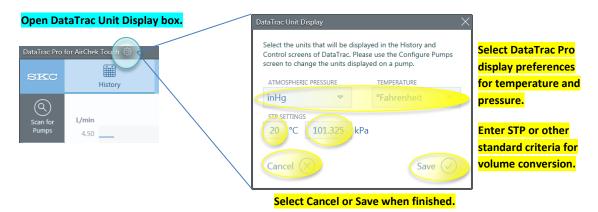
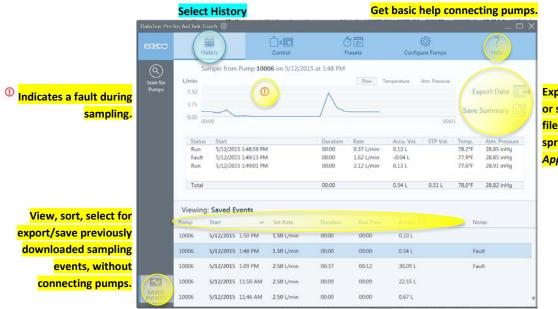


Figure 2. DataTrac Pro Unit Display Box

## Using DataTrac Pro Software

# Downloading/Managing Sampling History History Tab



Export selected event data or save summary to .csv file for import into spreadsheet (*see* Appendix B for example).

Figure 3. History Tab Prior to Pump Connection

#### **Detecting Pumps**

Once launched, DataTrac Pro scans for pumps in cradles connected by USB to the PC. Detected pumps display as an icon and serial number in the Pump Display Bar. If pumps do not appear automatically in the bar, click Scan for Pumps. *Note: Pumps must be powered on to be detected by DataTrac Pro.* 

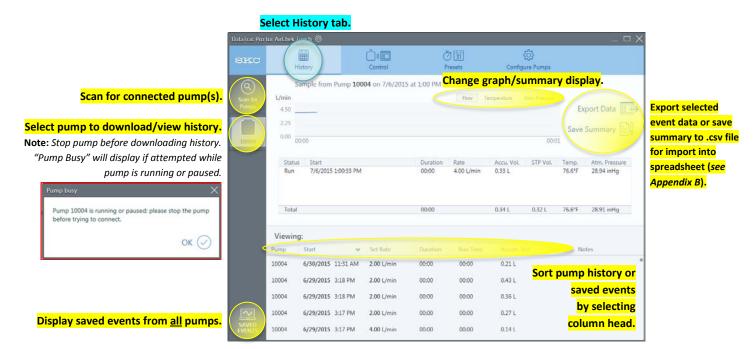


Figure 4. History Tab Displaying Connected Pumps

# Controlling the Pump Control Tab



Figure 5. Display Before Run is Clicked

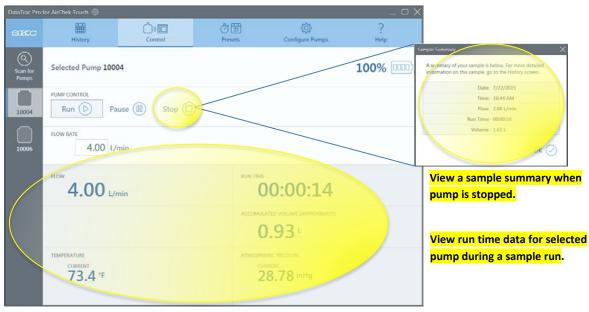


Figure 6. Display After Run is Clicked

## Programming and Uploading Sample Presets Presets Tab

Stop pump before programming presets. "Pump busy" will display if attempted while pump is running or in pause.

| Pump busy   | ×       |
|---|---------|
| Pump 10004 is running or paused: please stop the<br>before trying to connect. | pump    |
| OK  | $\odot$ |

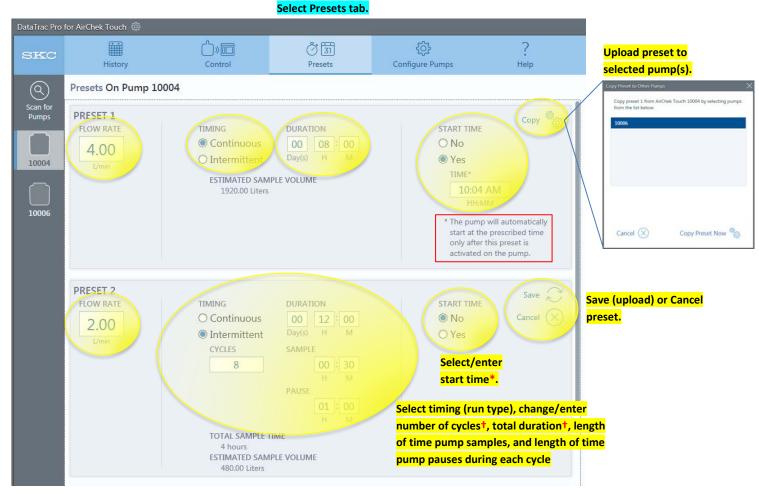


Figure 7. Examples of Continuous Run Preset and Intermittent Run Preset

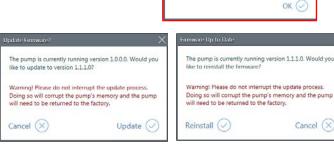
<sup>+</sup>Cycles and Duration values are calculated based on the numbers entered. Changing one value will cause the other value to change.

## Configuring Pumps/Updating Firmware **Configure Pumps Tab**

Stop pump before configuring/updating. "Pump busy" will display if attempted while pump is running or in pause.

#### **Updating Firmware**

- 1. Before updating firmware, ensure pump is seated properly in cradle, cords are inserted fully, and PC is running from AC power.
- 2. Click the Update Firmware button. Message boxes will appear for either an update or reinstallation of the latest update,



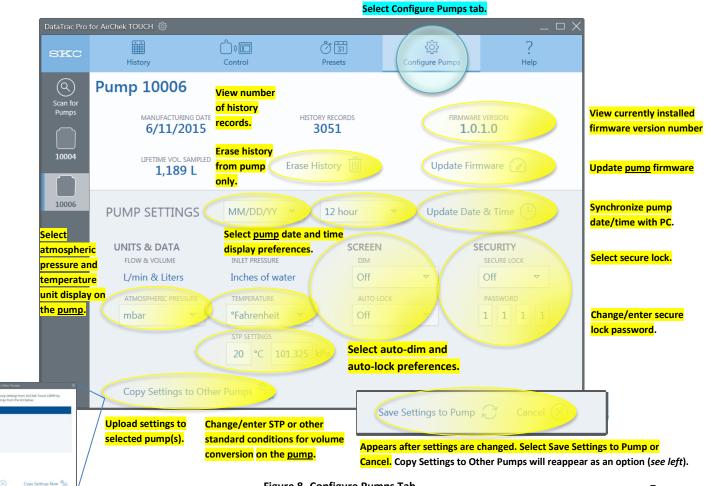
mp 10004 is running or paused: p before trying to connect

depending upon firmware version detected in the pump. Click update or reinstall to initiate installation.

Do not remove pump from cradle during firmware update process. Interruptions to the firmware update will require the pump to be sent to SKC for service.

3. Two separate updates (screens/firmware) may need to be installed depending on the currently installed firmware version. This process completes automatically within five minutes. The pump may reboot twice during the update process. Wait until the Firmware Update Complete message box opens in DataTrac Pro before removing pump from cradle. Date/time update automatically to PC date/time.





# Troubleshooting

| Issue   | Possible Solutions   |  |  |  |  |
|---|--|--|--|--|--|
| My pump/cradle will not communicate with my PC.   | 1. Ensure cradle is plugged into USB port on PC  |  |  |  |  |
|   | (Figure 1).  |  |  |  |  |
|   | 2. Ensure CalChek Communicator Cable is removed  |  |  |  |  |
|   | from cradle.   |  |  |  |  |
|   | 3. Check that pump is seated firmly in cradle and                                      |  |  |  |  |
|   | powered on.  |  |  |  |  |
|   | <ol> <li>Ensure cradle is connected to 12 V DC power<br/>supply (Figure 1).</li> </ol> |  |  |  |  |
| I keep getting a Pump busy box when I click in the  | The pump is running or in pause.   |  |  |  |  |
| Pump Display Bar or the History, Presets, and   | Stop the pump to access History, Presets, and  |  |  |  |  |
| Configure Pumps tabs.   | Configure Pumps functions.   |  |  |  |  |
| Pump busy   |  |  |  |  |  |
|   |  |  |  |  |  |
| Pump 10004 is running or paused; please stop the pump<br>before trying to connect.  |  |  |  |  |  |
| ок 📿  |  |  |  |  |  |
|   |  |  |  |  |  |
| This AirChek TOUCH e-Cradle Missing box popped  | 1. Check all USB and power connections.  |  |  |  |  |
| up when I was installing DataTrac Pro.  | 2. Reinstall DataTrac Pro Software.  |  |  |  |  |
| AirChek Touch e-Cradle Missing  |  |  |  |  |  |
| Could not locate AirChek Touch e-Cradle. Please verify  |  |  |  |  |  |
| the connector is plugged in and drivers are installed, and<br>restart DataTrac Pro.   |  |  |  |  |  |
|   |  |  |  |  |  |
| OK (🖉   |  |  |  |  |  |
| This Operation failed box appeared on my PC.  | 1. Check all USB and power connections.  |  |  |  |  |
|   | 2. Close DataTrac Pro Software and relaunch.   |  |  |  |  |
| Operation failed X  |  |  |  |  |  |
| An unexpected error occurred communicating with<br>pump 10004. (The port is closed.)  |  |  |  |  |  |
| or (  |  |  |  |  |  |
| OK 🖉  |  |  |  |  |  |
| This Security Warning appears during installation of  | Note the green shield displayed at the bottom of                                       |  |  |  |  |
| DataTrac Pro Software.  | the box. This indicates that it is safe to proceed                                     |  |  |  |  |
| Application Install - Security Warning  | with installing DataTrac Pro.  |  |  |  |  |
| Do you want to install this application?  |  |  |  |  |  |
| New   |  |  |  |  |  |
| DataTase first for AirChek Louth Form Blowner wave the string takenes to use the full domain) C(WM) down (DataTas(Perform))   |  |  |  |  |  |
| Fublisher:<br>JECISE  |  |  |  |  |  |
| Install Don't Install   |  |  |  |  |  |
| While applications can be useful, they can potentially harm your computer. If you do not trust the<br>source, do not install this software. <u>Maccilidentation</u> . |  |  |  |  |  |
| The following COM port error is displaying after I  | Unplug USB cable from PC and plug into a different                                     |  |  |  |  |
| launch DataTrac Pro.  | USB port (if available). If not, replug into USB port                                  |  |  |  |  |
|   | and relaunch DataTrac Pro.   |  |  |  |  |
| Unable to access AirChek Touch e-Cradle: {0}  |  |  |  |  |  |
| Access to the port 'COM6' is denied.  |  |  |  |  |  |
|   |  |  |  |  |  |
| ок 🔗  |  |  |  |  |  |
|   |  |  |  |  |  |

## **Software Notes**

| Version | What's New |
|---------|------------|
|         |            |

- V.1.0.4 -Issue version
- V.1.1.1 -Removed option to cancel firmware update while in progress
   -Screen/firmware update is now one button on Configure Pumps tab
   -Date/time automatically update immediately after firmware update
   -Added History Records number and Erase History button to Configure Pumps tab

## Appendices

#### **Appendix A**

## **SKC End-user License Agreement**

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# Appendix B Exported Sample Event Data Imported into Microsoft Excel

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|      | 110                | x ( )x          | 25.05     |                     |                        |                |                      |                                  |                        |             |      |
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|      | A                  | В               | С         | D                   | E                      | F              | G                    | Н                                | I.                     | J           |      |
| L    | Timestamp          | Elapsed Time    | Run State | Actual Flow (L/min) | Accumulated Volume (L) | STP Volume (L) | Temperature (°F)     | Atmospheric Pressure (inHg       | g) Battery Voltage (V) | Flow Faults | ;    |
| 2    | 6/17/2015 11:47    | 0:00:02         | Run       | 2.07                | 0.069                  | 0.066          | 74                   | 29.03                            | 8.389                  | 0           |      |
| 3    | 6/17/2015 11:47    | 0:00:04         | Run       | 2.004               | 0.135                  | 0.129          | 74                   | 29.03                            | 8.392                  | 0           |      |
| Ļ    | 6/17/2015 11:48    | 0:00:06         | Run       | 2.005               | 0.202                  | 0.194          | 74                   | 29.03                            | 8.385                  | 0           |      |
| 6    | 6/17/2015 11:48    | 0:00:08         | Run       | 1.998               | 0.269                  | 0.258          | 74                   | 29.03                            | 8.392                  | 0           |      |
| j    | 6/17/2015 11:48    | 0:00:10         | Run       | 2                   | 0.335                  | 0.321          | 73.9                 | 29.03                            | 8.362                  | 0           |      |
| ·    | 6/17/2015 11:48    | 0:00:12         | Run       | 2.005               | 0.402                  | 0.386          | 73.9                 | 29.03                            | 8.377                  | 0           |      |
|      | 6/17/2015 11:48    | 0:00:14         | Run       | 1.998               | 0.469                  | 0.45           | 73.9                 | 29                               | 8.389                  | 0           |      |
|      | 6/17/2015 11:48    | 0:00:16         | Run       | 1.999               | 0.536                  | 0.514          | 73.9                 | 29.03                            | 8.381                  | 0           |      |
| )    | 6/17/2015 11:48    | 0:00:18         | Run       | 2.004               | 0.602                  | 0.578          | 73.9                 | 29.03                            | 8.392                  | 0           |      |
| L    | 6/17/2015 11:48    | 0:00:20         | Run       | 2.003               | 0.669                  | 0.642          | 73.9                 | 29.03                            | 8.392                  | 0           |      |
| 2    | 6/17/2015 11:48    | 0:00:22         | Run       | 1.998               | 0.736                  | 0.706          | 73.9                 | 29.03                            | 8.381                  | 0           |      |
| 8    | 6/17/2015 11:48    | 0:00:24         | Run       | 2.003               | 0.803                  | 0.77           | 73.9                 | 29.03                            | 8.381                  | 0           |      |
| L.   | 6/17/2015 11:48    | 0:00:26         | Run       | 2.001               | 0.869                  | 0.833          | 73.9                 | 29                               | 8.396                  | 0           |      |
| 5    | 6/17/2015 11:48    | 0:00:28         | Run       | 0.998               | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.37                   | 0           |      |
| 5    | 6/17/2015 11:48    | 0:00:30         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.301                  | 0           |      |
| 7    | 6/17/2015 11:48    | 0:00:32         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.339                  | 0           |      |
| 3    | 6/17/2015 11:48    | 0:00:34         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.335                  | 0           |      |
| •    | 6/17/2015 11:48    | 0:00:36         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.324                  | 0           |      |
| )    | 6/17/2015 11:48    | 0:00:38         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.332                  | 1           |      |
| L    | 6/17/2015 11:48    | 0:00:40         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.389                  | 1           |      |
| 2    | 6/17/2015 11:48    | 0:00:42         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.392                  | 1           |      |
| 8    | 6/17/2015 11:48    | 0:00:44         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.392                  | 1           |      |
| 1    | 6/17/2015 11:48    | 0:00:46         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.396                  | 1           |      |
| 5    | 6/17/2015 11:48    | 0:00:48         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.396                  | 1           |      |
| 5    | 6/17/2015 11:48    | 0:00:50         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.381                  | 1           |      |
| 7    | 6/17/2015 11:48    | 0:00:52         | Run       | 0                   | 0.902                  | 0.865          | 73.9                 | 29.03                            | 8.392                  | 1           |      |
| 3    | 6/17/2015 11:48    | 0:00:53         | Run       | 6.922               | 1.018                  | 0.977          | 73.9                 | 29.03                            | 8.396                  | 1           |      |
| )    | 6/17/2015 11:48    | 0:00:54         | Run       | 0                   | 1.018                  | 0.975          | 73.9                 | 28.97                            | 8.339                  | 1           |      |
| )    | 6/17/2015 11:48    | 0:00:56         | Run       | 0                   | 1.018                  | 0.976          | 73.9                 | 29                               | 8.385                  | 1           |      |
|      | 6/17/2015 11:48    | 0:00:58         | Run       | 0                   | 1.018                  | 0.977          | 73.9                 | 29.03                            | 8.271                  | 1           |      |
| 2    | 6/17/2015 11:48    | 0:01:00         | Run       | 0                   | 1.018                  | 0.977          | 73.9                 | 29.03                            | 8.29                   | 1           |      |
| 3    | 6/17/2015 11:48    | 0:01:02         | Run       | 0                   | 1.018                  | 0.977          | 73.9                 | 29.03                            | 8.267                  | 1           |      |
| L    | 6/17/2015 11:48    | 0:01:04         | Run       | 0                   | 1.018                  | 0.977          | 73.9                 | 29.03                            | 8.263                  | 2           |      |
| 5    | 6/17/2015 11:49    | 0:01:06         | Run       | 0                   | 1.018                  | 0.977          | 73.9                 | 29.03                            | 8.392                  | 2           |      |
| 5    | 6/17/2015 11:49    | 0:01:08         | Run       | 0                   | 1.018                  | 0.977          | 73.9                 | 29.03                            | 8.392                  | 2           |      |
|      | 1.1                | ch 10004 Sample |           | 1                   |                        |                |                      |                                  |                        |             | 1    |



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